

AUGUST 2022 EDITION

# PACIFIC LOGISTICS GROUP

CORPORATE NEWSLETTER

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### QUOTE OF THE MONTH

"Nothing happens by itself. Not even in Singapore. It is only possible because we always plan forward, to give ourselves options and solutions during crises, and that is how we must continue to prepare ourselves for the future."

- Lee Hsien Loong,  
National Day Rally 2022

Dear Business Partners,

On behalf of PLG, I would like to wish all of you a Happy National Day. May Singapore always stay strong, united and prosperous in this 57th year of her sovereignty.

This year is a special one as it marks the first step out into the post-pandemic world.

However, it is also a year in which we must contend with geopolitical challenges. We must reevaluate our supply chains, planning forward and strategically to ensure that they are resilient and self-sufficient. This will ready ourselves for any unforeseen events that may occur. Strategic planning is making the right choices for tomorrow.

In spite of closures and congestion at ports throughout the world last year, Singapore was able to maintain its position as the top trans-shipment hub with the help of the partial opening of the Tuas Mega Port, a product of Singapore's forward planning. Singapore's role as a "catch-up" port was further strengthened by the opening of the first two berths last year. There will be 21 berths available to support operations by 2027, with three more berths expected to open at the end of the year. This will further enhance Singapore's appeal as a regional and global trading hub.

As progress continues in the development and expansion of the Tuas Mega Port, we plan to use this decompression period as an opportunity to evaluate our internal processes and move forward with our transformation. In order to continue to provide added value for our clients and partners in the years to come, our transformation journey will be focused on optimising our supply chains and processes. This will build a sustainable and resilient PLG, capable of adapting quickly to changing times while supporting the growing demands of the Tuas Mega Port.



# Announcement

Safety is our top priority



It is crucial that we provide a safe workplace for our employees to work in, especially given the nature of the industry. Our dedication to safety necessitates stringent procedures and routine inspections to ensure SOPs are rigorously followed and possible hazards are identified promptly.

Visitors who enter our premises are given a safety orientation by our Environment, Health, and Safety (EHS) team. This ensures that visitors are informed about our safety procedures and are prepared for any situations that may arise. The EHS team also holds regular meetings to share safety incidents and protocols with other departments in order to foster a safety culture at work.

# Our News

Shipping success: Logistics company plays a key role in helping to write the Singapore story



Digital transformation is the key to business success and our digital journey is about creating a more agile PLG, capable of meeting the future's challenges, all while creating a workplace where our people can thrive. With our wide network of partners and these growing capabilities, PLG is well-positioned in Asia to seize new opportunities and be the gateway connecting Singapore to Asia and the rest of the world.

Click [here](#) to read more

***“A great culture inspires growth both professionally and personally, so it is important to make sure we are creating a workspace where people can feel supported by their peers. After all, we spend one-third of our lives working, so naturally, we want to enjoy the process, not just the result.”***

## SMEs should seize 'window of opportunities' in digital and green economies, supply chain movement: panel



With digital and green trends set to shape the industry's future, PLG has been ramping up its efforts to enhance its digitalisation capabilities while also exploring sustainable initiatives to create long-term competitiveness.

There is no doubt that green technology is changing the business landscape as we know it. By creating sustainable and efficient processes, green technology is solving the challenges that businesses will face in the years to come. This is especially true in the world of logistics, where green technology is revolutionising the way we operate.

In the future, logistics will be powered by green technology and digitalisation, and at PLG we believe that going green is not only a cost-effective solution but a huge opportunity for businesses to capitalise on.

Click [here](#) to read more

# National Day Rally 2022: 3 more berths to open in Tuas by year-end as operations increase at mega port



*Picture taken from our office, directly across from the port.*

The opening of the first two berths at Tuas Port last November allowed Singapore to handle additional shipment volumes, keeping operations running around-the-clock even as other ports experienced congestions and closures. This helped Singapore maintain its status as the busiest trans-shipment centre in the world.

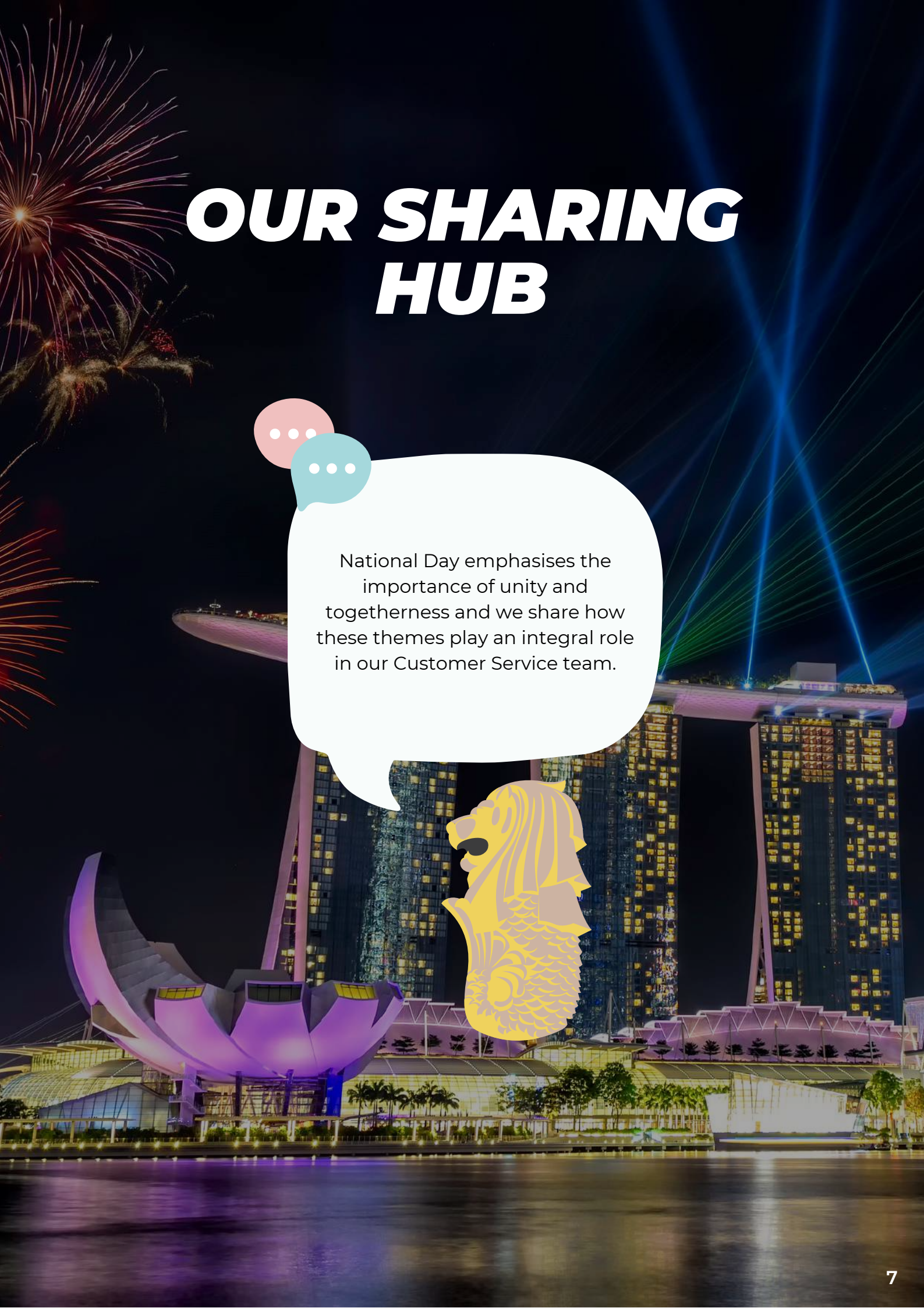
Three more berths are expected to be ready by the end of the year to support current port operations and when Phase 1 is fully operational in 2027, it will contain 21 deep-water berths, with an annual capacity of 20 million TEUs.

With our end-to-end services, close proximity to the port and expertise in handling import and export shipments, PLG is well positioned to provide fast turnarounds for all types of cargo, particularly time-sensitive shipments.

We are also bolstering our capabilities and infrastructure to meet the projected surge in cargo volume as the completion of Phase 1 nears.

Click [here](#) to read more

# OUR SHARING HUB



National Day emphasises the importance of unity and togetherness and we share how these themes play an integral role in our Customer Service team.

# Team Spotlight: Our Customer Service Team



We are committed to giving you the best customer experience possible at PLG and we believe this stems from building a happy, cohesive and strong customer service team. After all, studies have proven that happy employees make customers happy.

Building a strong customer service team is no easy feat. Keeping everyone on the same page and ready to jump into action is a challenge, so how did our team do it? This takes effort in the form of monthly team bonding sessions out of work, doing different activities each month and utilising the opportunity to get to know each other and develop strong working relationships.



In their most recent gathering, they planned a small barbecue party and invited their team leaders, including Lily Ho (our Customer Service Manager), Jack Lim (our Compliance Deputy GM), and the man in charge of the camera, Alvin Fong (our Transport Manager). The fact that some of their previous coworkers were also invited to the event shows how close the whole team is.





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